


Titanium Warranty and Commissioning Packages

For superior performance and absolute peace of mind




WARRANTY OFFERING

Explicitly developed for mechanical and electrical contractors, this innovative concept provides commissioning to ensure optimum performance and efficiency for your equipment and fully comprehensive warranty protection for 24 months. We can provide bespoke packages tailored to cover extended contractual obligations of up to 5 years if required.



Titanium 24
Warranty and commissioning package
24 months fully comprehensive cover



EVERY TITANIUM PACKAGE INCLUDES:



Certified on-site commissioning

To give you peace of mind that your equipment is set up and running correctly.



24/7 emergency helpline

Call 24 hours a day, 7 days a week, for help with any emergency situation or technical query you may have.



Fully comprehensive parts warranty

Cover for any original or approved parts failure.



On-site & call-out cover

Cover for any on-site or call-out labour.



Accidental damage cover

Cover for any parts accidentally damaged.





COMMISSIONING

It is important that electromechanical equipment is properly commissioned to ensure optimum performance. Commissioning includes:

- Mechanical and electrical check to ensure equipment installation is correct and fully operational
- Programming check to fine-tune control parameters
- Configuration of signal outputs and alarm

HOW IT WORKS

1

The Titanium warranty and commissioning package is purchased at the same time as the equipment.

2

A fully comprehensive parts warranty cover is activated the day the unit is despatched.

3

The Dutypoint service team liaises with the site contract to arrange a commissioning visit after installation is completed.

4

During the warranty period, the agreement can be transferred to the owner/occupier or management company responsible for ongoing maintenance.

To view our full T&Cs, scan the QR code or visit dutypoint.com/terms-and-conditions

